



PO Box 2860 - Spfld, MA 01101 - 413-788-9529

Customer Information:

Name:
 Address:
 Project #:
 Billing Date:

How Can We Better Serve You?

We appreciate your business.

If you liked our work, please tell a friend. If you didn't, tell us, we'll make it right.
 It would be greatly appreciated if you could take a moment and answer this survey.

Please feel free to share your thoughts about our company on www.angieslist.com or www.yelp.com too.
 Thanks again for letting us serve you.

How satisfied were you with:

	Very Satisfied	Satisfied	Somewhat Dissatisfied	Very Dissatisfied	N/A
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1. Our response time to your initial inquiry?
2. Time that it took to receive the proposal?
3. Time that it took to start the job?
4. Time that it took to complete the job?
5. Cleanliness of our jobsite?
6. The appearance of our personnel?
7. The conduct of our personnel?
8. The quality of our work?
9. Completion of all proposed tasks?
10. Accuracy of proposal?
11. How any problems were handled?
12. How promptly we replied to calls or questions?
13. Cost vs. value for this project.
14. *The overall experience with our company?*

May we add you to our customer referral list? Yes No

Comments:

Person filling out comment:

**How did you
hear about
us?**

- | | |
|-----------------------------|-------------------|
| Job Site Sign | Customer Referral |
| Mahan Truck in Neighborhood | Phone Book |
| Mailing Advertisement | Repeat Customer |
| Web Site/Online Search | Other |

Please send with payment, fax to 413-737-3002, or press to submit.

Thanks Again!!